POST OAK SPECIAL UTILITY DISTRICT

P.O. Box 545 Hubbard, Texas 76648 254 576-1012

PLEASE BE ALERT FOR WATER LEAKS

Dear Customer,

The Post Oak Special Utility District (Post Oak) makes every effort to manage our system to conserve water and reduce water loss. We are currently replacing old and sometimes inaccurate water meters with electronic meters. This will help eliminate mechanical and human data transfer errors and create labor savings to improve operational efficiency.

We need your help. Post Oak offers a \$25 credit to your water bill if you report an unknown water leak on our side of the meter. When searching for leaks look for standing water, a muddy area, or unusual green vegetation when there has been no rain.

We encourage you to help us **conserve water** by being ever vigilant for water leaks on our (Post Oak) side as well as your (Customer) side of the meter. Please report apparent leaks quickly to our office. It is *your obligation* to repair and prevent all Customer leaks to avoid high water bills and lessen the possibility of contamination from leaky pipes. If you need to do excavation work near a Post Oak waterline, please call the system water manager (Robert Mathis 254-855-5655) after hours or the Post Oak business office (254-576-1012) during normal business hours to request the line to be located for you prior to your excavation. If you damage a Post Oak waterline or other equipment such as a water meter you will be responsible for those damages including the cost of the water lost. **Failure to pay your water bill may result in the disconnection of your water service from Post Oak.**

We look forward to serving customers with quality water at an economically practical rate. We thank you for helping us achieve that goal.

Sincerely,

Post Oak Special Utility District Board of Directors